



Privacy Policy

Last Updated September 2025

Overview

London Trading Index Limited (the “Company”) places the highest importance on safeguarding the privacy and integrity of its customers’ personal information, both current and prospective. We are committed to maintaining the security and confidentiality of all information provided to us. This Privacy Policy & Internal Privacy Controls (the “Policy”) sets out how the Company collects, uses, and protects customers’ personal data.

Data Protection Framework

In line with the Data Protection Act 2021 of Saint Vincent and the Grenadines, the Company considers the protection and confidentiality of clients’ and website visitors’ personal and financial information a matter of the highest priority.

London Trading Index Limited (“the Company”), along with all individuals entrusted with handling data, adheres to strict principles governing the collection and use of personal information. Specifically, all personal data must be:

- processed fairly and lawfully;
- collected for explicit, legitimate, and limited purposes;
- adequate, relevant, and not excessive in relation to those purposes;
- accurate and kept up to date;
- retained only for as long as necessary;
- handled in accordance with individuals’ data protection rights;
- safeguarded with appropriate security measures; and
- transferred only where adequate protection is ensured.

Privacy Policy & Internal Privacy Controls

The Company routinely collects personal, confidential, and sensitive non-public information (“Non-Public Information”) from its customers. We are committed to safeguarding this information to maintain its confidentiality and to prevent unauthorized access, use, or disclosure. Customers who do not wish the Company to use their Non-Public Information may notify us in writing, either by email or by registered post addressed to the Company’s registered office.

Please note that if a customer chooses to opt out, the Company may be unable to continue providing certain information, products, or services, and shall bear no liability for any resulting limitations. Non-Public Information will not be used or disclosed for purposes other than the fulfilment of business activities, except where disclosure is required by law.

This Policy outlines how London Trading Index Limited collects, protects, and manages Non-Public Information relating to individuals who apply for, use, or have previously used the Company’s products and services. These provisions apply equally to current, former, and prospective customers.

Retention of Records

London Trading Index Limited retains personal data only for as long as necessary to fulfill the purposes for which it was collected, including updating products and services or meeting legal requirements. Once personal data is no longer required, it will be securely destroyed—by shredding or other approved methods—to ensure that it cannot be accessed or misused by unauthorized parties.

We are committed to safeguarding all information in our custody. Robust security procedures are in place to protect personal data against loss, theft, copying, unauthorized use, disclosure, or modification. Access to such data is strictly limited to employees and authorized service providers who require it to carry out their duties.

Cookies

The Company takes security very seriously and applies strict measures to safeguard confidential information. This includes enforcing rigorous internal standards for handling sensitive data and utilizing leading data storage technologies.

When customers make payments by credit or debit card, they are redirected to a secure payment processing center to complete the required form. To prevent unauthorized use of card information, only truncated card details are transmitted to the Company, and all transmissions occur over a secure server. In limited circumstances, the Company may issue refunds for payments made by card; such refunds will be processed back to the same card originally used for the deposit.

From time to time, the Company may share Non-Public Information with affiliates, trusted third-party service providers, or joint marketing partners. Such disclosures are made solely for legitimate purposes, including: supporting financial products and services; servicing customer accounts; cooperating with regulators or law enforcement agencies; complying with court orders or lawful requests; or protecting the Company's rights and property. By accepting the Customer Agreement, customers consent to the Company's collection, use, maintenance, and disclosure of their Non-Public Information as outlined in this Policy.

The Company has also implemented strict procedures to prevent the misuse of insider information, including effective segregation of duties across its operations and affiliated entities. No investment decision relating to client portfolios shall be disclosed to, or made available for use by, unauthorized third parties without the explicit consent of the client.

Consent

By accessing and using our Site, you consent to London Trading Index Limited collecting, storing, using, and disclosing your personal data in accordance with this Privacy Policy.

Customer Access to Non-Public Information & Changes to Privacy Policy

The Company is committed to maintaining customer records that are accurate and up to date. Customers will be provided with reasonable access to the Non-Public Information held about them.

This Policy is published on the Company's Website and may be updated from time to time. Whenever the Policy is materially amended, the revised version will be promptly posted on the Website along with a general notice informing customers of the change.

By continuing to use the Website, the Customer irrevocably agrees that the electronic posting of a revised Policy constitutes sufficient notice of such amendments. Any disputes regarding this Policy shall be governed accordingly. Customers are encouraged to review this Policy periodically to remain informed about the information the Company collects, how it is used, and under what circumstances it may be disclosed.

Queries

If you have any questions regarding this Privacy Policy, or concerns about how your personal data is handled, you may contact us at: support@londontradingindex.com